

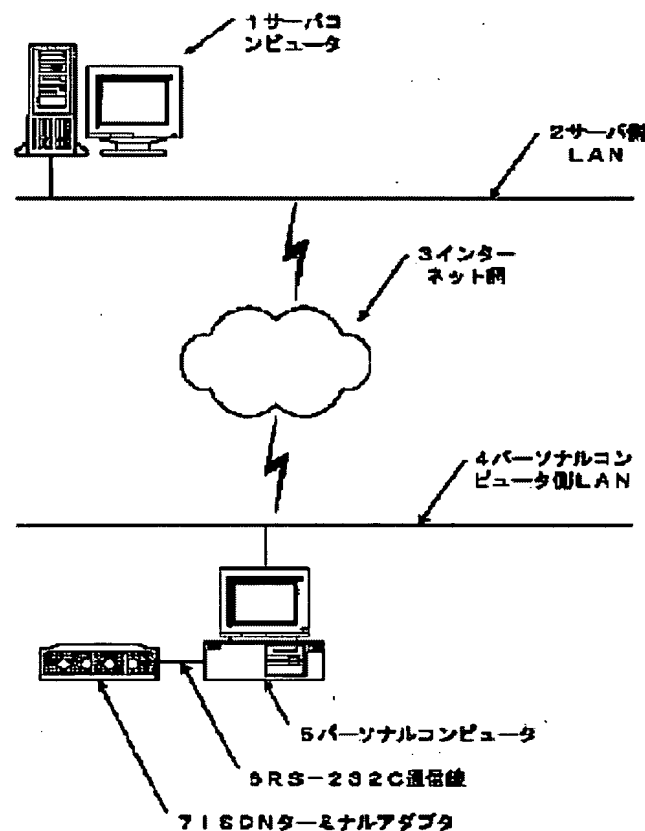
AUTOMATIC MAINTENANCE SYSTEM FOR PERSONAL COMPUTER PERIPHERAL EQUIPMENT

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Abstract of JP10269107

PROBLEM TO BE SOLVED: To automatically display an explanation page for trouble solution and to update a firmware program.
SOLUTION: A personal computer 5, which controls personal computer peripheral equipment such as a scanner, a printer, a modem, an ISDN terminal adaptor 7 supervises the states of the personal computer peripheral equipment and when abnormality is shown by the personal computer peripheral equipment, it automatically shows a page, on which a means for coping with abnormality is described with an error code corresponding to the state as a key. Also, if the firmware program of the personal computer peripheral equipment is old, the computer 5, which controls the personal computer peripheral equipment acquires a new firmware program from a server computer 1 and downloads it to the personal computer peripheral equipment.



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